



Enercon Water Treatment Ltd. SERVICE PROGRAM

ENERCON WATER TREATMENT LTD. believes that service is an integral part of our water treatment program. It is designed to combine product quality with effectiveness, complete laboratory facilities and personalized service. The success of this approach is evidenced by our ever increasing number of satisfied customers. ENERCON offers an in-plant service call once per month that includes the following:

- Testing of all pertinent water samples including the raw water, softened water, feedwater, low pressure and high pressure condensates, boiler and cooling water
- Review of chemical dosages and operator chemical testing
- Discussion of test results with key plant personnel
- A formal report is sent to designated personnel following each service call summarizing our comments and recommendations.

In addition to the regular monthly services described above, the following services are also provided:

- Regular testing of condensates and feedwater for dissolved iron
- Analysis on samples of feedwater, boiler, condensate and cooling water for confirmation of iron levels as required
- Inspection of all equipment when open or down for inspection
- Regular calibration of plant testing equipment such as pH meters and conductivity meters
- Development of a project action list with input from plant personnel. These projects would be undertaken jointly by plant personnel and ENERCON, with the objective of improving the water treatment related operations on an ongoing basis

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